



# A & L CANADA LABORATORIES

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## Customer Feedback Survey

Dear Customer:

We would appreciate your input and time in completing the following questionnaire.  
 Your feedback is very valuable to us and it will allow us to better serve you in the future.

Name: _____		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Company: _____						
Phone No: _____						
Fax No: _____						
Email: _____						
1.	Turn Around Time	1	2	3	4	5
2.	Customer Service	1	2	3	4	5
3.	Technical Knowledge, Customer Support	1	2	3	4	5
4.	Cost of Products & Service	1	2	3	4	5
5.	Billing & Invoicing	1	2	3	4	5
6.	Reports are Complete & Comprehensive	1	2	3	4	5
7.	Personnel Courtesy	1	2	3	4	5
8.	Overall Satisfaction	1	2	3	4	5
Analysis Submission(s): Environmental: <input type="checkbox"/> and/or Agricultural: <input type="checkbox"/>						

Comments/Suggestions:

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Please forward your response to Julie Mollard at [519-457-2664 \(fax\)](tel:519-457-2664) or email to [alcanadalabs@alcanada.com](mailto:alcanadalabs@alcanada.com)